

09 January 2024

Qualtrics LLC 333 RIVER PARK DR, PROVO, UT 84604-5787 US

Dear Authorized Person,

In response to your request, please find below the incoming WIRE and ACH instructions that you will need to provide to your counterparties and correspondents who remit funds via WIRE or ACH for credit to your Canadian Dollar (CAD) account with JPMorgan Chase Bank N.A., Toronto Branch

For Canadian Dollars: Message Type 103 – (Wires only to CAD\$ Accounts) Payto (Intermediary Bank): [SWIFT BIC:] ROYCCAT2 (SWIFT field 56A) Royal Bank of Canada Toronto Address: 180 Wellington Street West, Toronto, Ontario M5J 1J1, Canada Beneficiary Bank: [SWIFT BIC:] CHASCATTCTS Recommended: (SWIFT field 57A) JPMorgan Chase Bank N.A., Toronto Branch Address: 66 Wellington Street West, Toronto, Ontario M5K 1E7, Canada 4011738366 Beneficiary: (SWIFT field 59) [Wire payments may be delayed or rejected due to incomplete details.] **Qualtrics LLC** 333 RIVER PARK DR, PROVO, UT 84604-5787 US Complete order party/beneficiary information includes: full account name, full account number, full beneficiary bank name, the SWIFT BIC code, and full physical address information. A full physical address must include street number, street name, city or town, state or province, country, preferably in the 2character ISO format. In circumstances where a street number is not assigned to a physical location, a description of the location, such as a building and street name, may be acceptable. A P.O. Box is not acceptable without a full physical address. State or province is also required for all U.S. and Canada addresses and for other countries, where applicable. Some Canadian banks also require the Canadian Clearing Code to avoid delays in processing. For ACH Credit: Pay to: JPMorgan Chase Bank N.A., Toronto Branch Bank No. 0270 - Transit No. 00012 For Further Credit to: **Qualtrics LLC** 4011738366 Please Note: it is very important that you identify the correct account and routing number applicable to that account for accurate and timely processing of transactions

Paul Sullivan; Vice President

Client Service Manager Treasury Services

Yours truly.

The information provided in this letter is provided as an accommodation to the inquirer. This letter and any information provided in connection there with is furnished on the condition that they are strictly confidential, that no liability or responsibility whatsoever in connection there with shall attach to this Branch or any of its officers, employees or agents, and that any information provided is subject to change without notice.

